



PROTECTING CONSUMERS IN A NEW ERA

Friday, March 31, 2017

9:30 a.m. - 3:00 p.m.

Registration begins at 9:00 a.m. Breakfast, lunch, and a post-conference reception are included.

Rutgers Law School | Center for Law and Justice | 123 Washington Street | Newark, NJ 07102

Consumers of financial products and services may face a variety of problematic practices, from abusive collection attempts to fraud to oppressive loan terms that leave debtors unable to meet their basic needs. This program will focus on the available methods for addressing these concerns, including arbitration, courts, advocacy groups, and the Consumer Financial Protection Bureau, as well as the limitations and challenges with each avenue of consumer financial protection, particularly in light of the new political era.

Jeffrey Ehrlich, the Deputy Director of Enforcement at the CFPB, who, among other accomplishments, succeeded in holding Wells Fargo accountable for opening fraudulent checking accounts will lead the first panel along with Christopher Peterson, who was a Special Advisor in the Office of the Director at the CFPB. The second panel features Dalié Jiménez, a former policy fellow at the CFPB, Christopher Albin-Lackey, Associate Director of Business and Human Rights at Human Rights Watch and David McMillan of Legal Services of New Jersey, who will address contract-based challenges to debt collection abuses. Andrew Wolf, an experienced litigator who pursues class actions on behalf of consumers, and Chrystin Ondersma, Professor of Law at Rutgers Law School, will explore the effects of mandatory arbitration clauses.

Speakers:

Jeffrey Ehrlich, Deputy Enforcement Director of the U.S. Consumer Financial Protection Bureau

Christopher Peterson, John J. Flynn Professor of Law at The University of Utah's S.J. Quinney College of Law, and former Special Advisor in the Office of the Director at the U.S. Consumer Financial Protection Bureau

Dalié Jiménez, Associate Professor of Law and Jeremy Bentham Scholar at the University of Connecticut's School of Law, and former policy fellow at the U.S. Consumer Financial Protection Bureau

Christopher Albin-Lackey, Associate Director, Business and Human Rights, Human Rights Watch

David McMillan, Attorney, Legal Services of New Jersey

Andrew R. Wolf, Founder of The Wolf Law Firm, LLC, and Adjunct Professor at Rutgers Law School

Chrystin Ondersma, Professor of Law at Rutgers Law School

Registration Fee: \$100 for CLE credit NJ (5.7 credits) NY (5.5 credits) or PA (4.5 credits)

\$50 for CLE credit for public interest lawyers with promo code **PUBLIC355**

FREE for LSJN.org volunteers. Use promo code **PROBONO355** Fee waived after verification of pro bono enrollment in one or more LSJN programs through probononj.org

FREE for guests who do not want CLE credit with promo code **NOCLE355**

NJ CLE Information: This program has been approved by the Board on Continuing Legal Education of the Supreme Court of New Jersey for 5.7 hours of total CLE credit.

Register at rutgerscle.com